



Press Release

For Immediate Release

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Curacao Gaming Authority statement on social media commentary

The Curaçao Gaming Authority (CGA) has taken notice of the recent social media commentary surrounding the implementation of the new online gaming framework under the National Ordinance on Games of Chance (LOK). Many of these remarks are either inaccurate or presented out of context.

The implementation of the new framework is being conducted in structured phases, in accordance with the transitional provisions of the LOK. The CGA is fully committed to ensuring that all license holders' transition smoothly and ultimately comply with the new legal standards.

To date, several key policies and regulatory guidelines have already been published, with additional measures forthcoming. As implementation progresses, the effectiveness of CGA's supervisory framework will become increasingly evident.

The new measures are necessary to uphold the integrity of the jurisdiction. They are part of a broader transformation that includes:

- Issuance of AML/CFT regulations to combat financial crime.
- Responsible gaming guidelines to protect vulnerable players.
- Complaints-handling and ADR policies to ensure fair and transparent dispute resolution.
- A risk-based compliance approach to monitor and enforce adherence to the new standards, the phased implementation of which has already started.

The CGA is committed in its mission to effectively roll-out the LOK framework. In these, CGA remains open to constructive dialogue with all stakeholders and encourages accurate reporting that reflects the complexity and ambition of Curaçao's regulatory reform. The CGA continues to work diligently toward a stable, transparent, and high-integrity gaming sector that serves the best interests of players, operators, and the jurisdiction.