



Regulations for Live Bingo Operations

Applicable for the Curaçao jurisdiction

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General Statement.

The Regulations for Live Bingo Operations are an integral part of the casino license requirements for the Curaçao jurisdiction.

1. Definitions.

In these regulations the following definitions are used:

- a. *Bingo* : a game of chance in which players mark off numbers on their bingo cards as the numbers are drawn randomly by a bingo caller, the winner being the first player to mark off five numbers in a row or another required pattern;
- b. *Bingo caller* : casino employee who, on behalf of a licensee, operates the equipment used for the random selection of numbers, calls the numbers and verifies wins at a bingo game;
- c. *Disposable paper bingo card* : a non-reusable paper card or sheet, manufactured with a pre-printed serial number and consisting of various rows and columns of numbers, intended for use in a bingo game or the card-minding representation thereof;
- d. *Bingo operating equipment* : any equipment used to conduct the bingo game including random number selection equipment, bingo balls, number display boards and bingo cards, verification books and electronic verifier;
- e. *Bingo session* : a continuous series of bingo games with no breaks except for short intermissions, beginning when the first bingo ball is drawn in the first game of bingo and ending when the last game has been won;
- f. *Casino License Fee Declaration Form* : the monthly declaration form for the variable component of the license fee to the GCB (“aangifte”);
- g. *Casino operator* : the legal person, appointed by the licensee, conducting the actual operation of the casino;
- h. *Computerized bingo system* : a game management system that is primarily tasked to provide logging, searching and reporting of gaming significant events, collection of financial data, and display and verification of winning cards;
- i. *Declared card* : a bingo card claimed by a player to be the winning card for a bingo game;
- j. *Electronic bingo card* : The digital equivalent of the disposable paper bingo card;
- k. *Electronic bingo card monitoring device* : an electronic device that is used by a bingo player to monitor bingo cards in a bingo game (referred to as “EBM” throughout this document). An EBM shall not mean or include any device into which coin, currency, or tokens are inserted to activate play;
- l. *Electronic verification* : the verification of bingo by entering the free space number of the winning bingo card into computer equipment which contains pre-programmed software for this purpose;
- m. *EBM site system* : a system that uses a website of a supplier or manufacturer to download electronic bingo cards on the electronic bingo card monitoring device (EBM);
- n. *Live bingo* : bingo conducted in an area where the players and the bingo caller must be present in person and all players participate simultaneously in the same bingo game, as opposed to bingo games simulated on an electronic gaming device or online bingo games;
- o. *Live bingo operation* : the organization and conduct of live bingo;



- p. *Random Number Generator (RNG)* : a device for generating number values that exhibit characteristics of randomness (the absence of a pattern) and that is composed of computer hardware, software or a combination of hardware and software;
- q. *Serial number* : a unique number printed in the same manner on every bingo card by the manufacturer or printer.

2. General rules.

- 2.1 The licensee is responsible for the compliance with these regulations.
- 2.2 Every bingo game is conducted in an honest, fair and accurate manner.
- 2.3 All bingo operating equipment used by the casino:
- must be registered at the GCB. Registration includes information regarding manufacturer, model and serial numbers and any information the GCB requires for identification of the equipment;
 - shall, to the satisfaction of the GCB, enable and allow only *random* number selection; and
 - shall be kept in working order by the licensee.
- 2.4 Electronic bingo equipment used by the casino shall be certified by a GCB-approved internationally recognized independent gaming laboratory for the Curaçao jurisdiction in accordance with *Technical Standard GCB-TS-15*.
- 2.5 Only authorized casino personnel shall conduct, manage or assist in the conduct or management of the bingo and handling of cash transactions.
- 2.6 All recordings and documents, referred to in the MICS, shall be made available to the GCB upon request.
- 2.7 Printed records of all drawn balls, and each card face that won for each game, shall be kept by the casino for a period of at least ten years.
- 2.8 GCB agents shall be allowed access to all bingo operating equipment for periodical inspection, and otherwise upon their request.
- 2.9 Live bingo is organized and conducted by the casino operator, with the exception of the charitable bingo events, referred to in rule 3.

3. Charitable bingo events.

- 3.1 A charitable bingo event is live bingo that is organized and conducted with the sole purpose of raising funds for a specific charity.
- 3.2 In the casino, a charitable bingo event can only be organized and conducted by a third party, independent of the casino operator, and only with prior written approval of the GCB.

Note: with the exception of a charitable bingo, no third party is allowed to organize or conduct live bingo.

- 3.3 Conditions for approval of a third party charitable bingo event:
- The third party is a charitable foundation with legal personality, based on Curaçao.
 - The charitable bingo event will be organized and conducted in the casino at a specified date and time.
 - It is the casino operator's intention to have the charitable bingo event held at the casino.
 - The compensation for use of the designated bingo area of the casino and its bingo operating equipment shall be a fixed amount of money (rent), which may be nil – given the charitable character of the event – and shall be no more than is in line with market rates.

Note: given the charitable character of the bingo event, compensation may not consist of a commission, i.e. a percentage of the income generated by the bingo event.

- No instances of noncompliance with these or other regulations or other irregularities concerning live bingo operations by the third party are known.



- 3.4 Application for approval must be submitted in writing by the casino operator, at least one week in advance of the intended date of the charitable bingo event, and must contain the following information in order for the GCB to decide if the conditions, referred to in rule 3.3, are met:
- The intended date and time of the charitable bingo event;
 - Foundation statutes of the third party, supporting its charitable nature (foundation goal);
 - Confirmation of registration of the third party with the Curaçao Chamber of Commerce, no older than six (6) months;
 - The budget for the charitable bingo event, including name and identification of the charity, information regarding third party's cost compensation and the percentage of income that is designated for the charity;

Note: The budget for the charitable bingo event must address and reflect its charitable characteristics.

- The written contract between casino operator and the third party which stipulates amongst others the compensation that the casino operator will receive for use of the designated bingo area and bingo operating equipment;
- The license based on article 1 of the National Ordinance Games of Chance 1988 ("Landsverordening Hazardspelen 1988, PB 1988 no. 66) and the Bingo- and Bon ku ne-decree ("Bingo- en Bon ku ne –besluit", AB 1989 no. 13), issued to the third party by the licensing authority, allowing for the organization and conduct of a live charitable bingo event at the date and time for which GCB approval is requested;
- Proof of payment of the deposit ("waarborgsom"), referred to in the Bingo and Bon ku ne-decree ("Bingo- en Bon ku ne –besluit", AB 1989 no. 13), to the licensing authority or of the guarantee approved by the licensing authority; and
- The game rules that will be used in the charitable bingo event.

The GCB may request additional information, necessary to decide if the conditions are fulfilled.

- 3.5 The charitable bingo event shall be organized and conducted in compliance with these Bingo Regulations in addition to the Bingo and bon ku ne-decree ("Bingo- en Bon ku ne –besluit", AB 1989 no. 13) and any other rules or regulations regarding charitable bingo events. Rule 2.1 applies.
- 3.6 Only GCB approved bingo operating equipment of the casino may be used.
- 3.7 Bingo cards may only be sold within the casino. Sold cards must be registered in compliance with these regulations.
- 3.8 No license fee will be charged over the revenue of a charitable bingo event, organized in compliance with rule 3.

4. Location of live bingo operations.

Live bingo shall not interfere with or cause inconvenience to patrons participating in other casino games. Live bingo is therefore organized and conducted in an area of the casino that has been designated for live bingo.

5. Bingo balls.

- 5.1 Bingo balls must be free of defects and equal in all characteristics that control their selection. If there are any concerns about bingo balls, they must be replaced immediately.
- 5.2 Weight and size of the bingo balls and settings of the draw machine shall be as follows:
- Weight: The weight variation in any set of bingo balls is set to a maximum of **75 mg**. To ensure proper operation in the draw machine the minimum and maximum acceptable weights are set at **2.3 g** and **3.0 g**, respectively.
 - Size: The size variation in any set of bingo balls is set to a maximum diameter of **0.225 mm**. To ensure proper operation in the draw machine the minimum and maximum acceptable diameters are set at **37 mm** and **39 mm**, respectively.
- 5.3 The maximum useful life of a set of bingo balls is set to **five (5) years**.



- 5.4 Each set of balls in play must be distinguishable from all other sets of balls in play.
- 5.5 Sets of bingo balls shall not be mixed or supplemented with bingo balls from another set.
- 5.5 The entire set of balls shall be available for inspection by the players before a bingo session begins to determine that all are present and in operating condition.

6. Bingo cards.

- 6.1 Each bingo card is assigned a serial number as referred to in rule 1(m) in an unalterable manner.
- 6.2 The serial number must be clearly legible.
- 6.3 On each paper bingo card, its serial number is imprinted in the same manner and the same location as on the other paper bingo cards.

7. House rules for live bingo operations.

- 7.1. The licensee shall submit house rules for live bingo operations to the GCB for approval.
- 7.2 The licensee shall implement the GCB approved house rules and make them available to the players.
- 7.3 A licensee's house rules shall not be inconsistent with or in contravention of these regulations or the terms and conditions of the license, and shall specify all of the following:
 - a. the manner in which all bingo games are to be played;
 - b. the manner in which all prizes are to be awarded;
 - c. the procedure to be followed in the event a bingo is cancelled or delayed for any reason, including a requirement that the licensee notify the GCB in the event of a cancellation or delay.

8. Rules of play.

- 8.1 Before the start of a bingo game, authorized casino employees shall ensure that all bingo balls are present and in good condition, and that the number display board is set up, clearly visible by the players and in working order.
- 8.2 No bingo cards shall be sold for a bingo session or –game once the bingo session or –game has started.
- 8.3 The bingo caller shall display each ball to the players as it is generated at random by the bingo operating equipment.
- 8.4 Only numbers generated at random by bingo operating equipment shall determine which and how many players may be awarded a prize for a particular bingo game and no numbers, once called during a bingo game, shall be returned to the bingo operating equipment until the game is completed.
- 8.5 All prizes being offered in a bingo game shall be announced to the players before the start of each game.
- 8.6 The information of the Session Bingo Card Sales Report, referred to in §4.8 of the Bingo MICS, whether in a verification book or electronic verifier, must be delivered to the bingo caller prior to the start of the bingo session, for purposes of determining if a declared card was indeed sold to a patron.
- 8.7 The bingo caller shall verify for a declared card, by reference to the verification book or electronic verifier, the bingo card's serial number, transaction number and, if applicable, color of the card and the pattern of numbers claimed to have been won by that declared card.
- 8.8 When there is a declared card, the following shall take place in sequence:
 - a. no further numbers shall be called pending confirmation of the bingo win;
 - b. the bingo operating equipment shall remain operational until the bingo winner has been verified;
 - c. a checker shall take the declared card and place it in front of a neutral player who does not hold a declared card or under a video monitor so that it is visible to the other players and the checker shall then call back the bingo card's serial number, transaction number and, if applicable, color of the card and the pattern of numbers claimed to have won and the bingo caller shall verify them by reference to the bingo operating equipment;



- d. upon verification of the bingo winner, the bingo caller shall ask clearly for any other players to declare their cards and shall indicate that it is the last call;
 - e. upon any subsequent declared cards being verified as having the predetermined pattern and bingo winners being identified, a money prize shall be divided equally among the winners and in the case of a merchandise prize, random numbers shall continue to be called until one declared card holder obtains the first winning number;
 - f. when the winner of the game is determined, the bingo caller shall return all the bingo balls to the bingo machine and state clearly that the game is closed;
 - g. if the declared card is not verified as having the predetermined pattern, the caller shall continue the bingo game and call numbers until another card is declared and compliance with paragraphs (a) to (e) is established.
- 8.9 At any time during a bingo game, players shall have the right to verify the numbers called during the bingo game.
- 8.10 Numbers appearing on a bingo card, identified by an EBM (par. 10) to be a winning bingo card, must be verified in the presence of the majority of the players or displayed to the players by entry into an electronic card verifier.

9. Payout to winners.

- 9.1 Bingo prizes shall be paid through funds of the casino cage.
- 9.2 In no event shall bingo prizes be paid from the bank of an employee who is charged with the sale of bingo cards.
- 9.3 Bingo prizes shall either be paid immediately upon verification of the declared card, or a voucher shall be issued to be redeemed at the casino cage.

10. Electronic bingo card monitoring device (EBM).

- 10.1 EBMs must be acquired from a supplier or manufacturer for which the GCB has given prior written approval.
- 10.2 Bingo operators using an EBM site system shall procure and maintain a dedicated phone line or secure internet connection at the bingo location for the GCB and the approved supplier and/or licensed manufacturer to remotely connect to the system.
- 10.3 No EBM shall be able to monitor more than twenty-five (25) bingo cards per game. A site system shall not be able to load more than twenty-five (25) electronic bingo cards per bingo game into any one (1) EBM.
- 10.4 An EBM shall be downloaded with electronic bingo cards only by an approved bingo worker.
- 10.5 In the event the EBM is the type used to monitor disposable paper bingo cards, an approved bingo worker must enter the bingo card face number(s) into the device.
- 10.6 The entering of bingo card face number(s) into a device shall be done only on the casino premises and during the bingo occasion.
- 10.7 All downloading into the EBM, either from electronic bingo cards or disposable paper bingo cards, shall be completed prior to the drawing of the first ball for a bingo game in order for the player to participate in that bingo game.
- 10.8 If an EBM must be voided and reissued after the start of the game, the EBM must be reloaded with the same bingo face numbers or replaced with an EBM which was downloaded prior to the drawing of the first ball for that game.
- 10.9 Organizations using EBMs which require a site system to download electronic bingo cards onto the EBMs must ensure that any disposable paper bingo cards used at the bingo occasion are of a different series than the electronic bingo cards, in order to avoid duplication of faces in play.
- 10.10 Organizations using EBMs which are used in conjunction with disposable paper bingo cards must ensure that the disposable cards used with the EBM are of a unique color, either by screen face or by border, and not sold by the organization for use other than with an EBM.
- 10.11 The site system must be capable of printing a continuous hard copy transaction log, including all sales, void, and reload transactions.
- 10.12 The GCB approved supplier shall invoice the casino organization by the second business day at the latest following usage and collect any and all payments for the rental or lease of the



EBM used by the casino organization, and the sale, rental, or lease of the site systems to the casino organization. The supplier shall also invoice the casino organization by the second business day at the latest following usage and collect any and all payments for the sale of electronic bingo cards.

- 10.13 Numbers appearing on a bingo card, identified by an EBM to be a winning bingo card, shall be verified in the presence of the majority of the players or displayed to the players by entry into an electronic card verifier.
- 10.14 The approved supplier shall serve as the initial contact for the casino organization with respect to requests for installation, service, maintenance, or repair of EBM and site systems. An approved supplier may, with GCB approval, authorize or subcontract with a person or company to service, maintain, or repair EBMs and/or site systems; however, the ultimate liability for such service, maintenance, or repair shall be solely that of the approved supplier.
- 10.15 The manufacturer, supplier, or game operator may be required to maintain and submit additional information at the request of the GCB.

11. Backup requirements.

The bingo system's backup and archive utility that allows the operator to save critical data should a system failure occur, should be run after the end of each session.

12. Accessibility of wagering accounts from bingo player terminals.

Bingo player terminals shall not be connected to a wagering (player) account server. As a result patrons shall not be enabled to access their wagering accounts on the computer system at the player terminal.

13. Inspection and maintenance of mechanical bingo operating equipment.

- 13.1 Mechanical bingo ball mixing and drawing equipment must be inspected and maintained according to a regular schedule by a GCB approved supplier.
- 13.2 The inspection and maintenance routine shall be on, at least, a quarterly basis.

14. Defect in bingo operating equipment detected during inspection.

- 14.1 If during an inspection, a defect is detected in the bingo operating equipment, the defective equipment shall not be used for any bingo game.
- 14.2 The GCB must be notified as soon as possible, and a GCB agent shall verify and record the defect in the bingo operating equipment.
- 14.3 The GCB agent must be notified of intended repair, replacement or destruction of the defective equipment.

Note: If a bingo ball is defective, the entire set of bingo balls to which the defective ball belongs shall be scrapped in the presence of the GCB.

- 14.4 The occurrence, including the defective part, its identifiers and its repair, replacement or destruction shall be adequately recorded and documented.

15. Defect in bingo operating equipment during bingo game.

- 15.1 If during a bingo game, a defect is detected in the bingo operating equipment, the game will be stopped immediately and declared invalid. The bingo cards that are in play will be refunded to the players at unit price.
- 15.2 The GCB must be notified immediately upon detecting the defect. The GCB shall immediately dispatch a GCB agent to the casino, who shall verify the defect in the operating equipment.
- 15.3 In the presence of a GCB agent, the defective part of bingo operating equipment shall be replaced. The intended replacement part must be inspected before it is put into use in the bingo game, and shall only be used if it is found intact and in working order.



Note: If the defect is with any of the bingo balls, the entire set of bingo balls shall be replaced.

- 15.4 After the replacement, a new bingo game will be started.
- 15.5 If there is no suitable replacement part available, the bingo session shall be declared closed. The players' remaining cards shall be refunded at unit price.
- 15.6 The occurrence, including the defective part, its replacement and the refunds to the players, shall be adequately recorded and documented.

16. Random Number Generator (if applicable).

- 16.1 A random number generator shall only be used to determine win or loss at live bingo after receiving Board approval.
- 16.2 An electronic random number generator must be certified by an international gaming laboratory recognized by the GCB.
- 16.3 An electronic random number generator must be linked to the computerized bingo system and must relay the numbers selected directly into the computer without manual input.
- 16.4 Bingo personnel are precluded access to an electronic random number generator.

17. Progressives.

Refer to the Regulations for Progressives.

18. Promotional coupons.

If a casino issues complimentary coupons to the public which represent non cashable credits, and such coupons are exchanged by patrons into bingo cards, the value of these coupons shall not be included in the calculation of the variable part of the license fee.

19. Promotional bingo cards.

If a casino issues complimentary bingo cards to the public, which can be used in a bingo game, the value of such bingo cards must be added to the revenue for the calculation of the variable part of the license fee.

20. Promotional payouts, promotional awards.

For the calculation of the variable part of the license fee, promotional payouts and awards shall not be deducted from the revenue.

Note: any prize in kind (i.e. a non cash prize) paid out in relation to a winning bingo, is considered a promotional payout.

21. License fee basis for live bingo operations.

- 21.1 The revenue from the sale of bingo cards and contest/tournament entry fees (if applicable) are the basis for the calculation of the variable component of the license fee (also referred to as gaming tax) in accordance with the National Decree on the Casino Gaming License Fee (Official Bulletin 2001, no. 109, as amended)¹.
- 21.2 The cost of prizes and other expenses shall not be deducted from the sales revenue.
- 21.3 The sales revenue is to be declared and the variable component of the license fee is to be calculated and paid before the 15th day of the subsequent month, utilizing the official GCB Casino License Fee Declaration Form.

¹ Landsbesluit Speelvergunningrecht Casinowezen (A.B. 2001, no. 109 z.g.)



21.4 The license fee basis for live bingo operations is typically computed as shown in the following illustration:

Revenue from the sale of bingo cards	25,000
Plus: Other (e.g. contest/tournament entry fees)	<u>5,000</u>
License fee basis	<u>30,000</u>

End of Regulations for Live Bingo Operations