

ANNOUNCEMENT

Publication of Provisions for Identification and Verification without Physical Contact

The Curaçao Gaming Authority (CGA), together with the Central Bank of Curaçao and Sint Maarten and the Financial Intelligence Unit Curaçao, has developed the Provisions for Identification and Verification without Physical Contact.

The provisions provide a framework for the identification and verification of clients who are not physically present. They form part of the existing AML/CFT/CFP framework and aim to support the responsible use of available and emerging technologies in remote identification and verification processes.

In preparing the provisions, the supervisory authorities worked in close collaboration with the private sector. Input from the relevant sectors, including the online gaming sector, was considered as part of this process.

The provisions enter into force on the date of publication (August 21, 2026). Operators that do not yet make use of a remote customer onboarding solution must comply with the provisions before implementing such a solution. Operators that, on the date of entry into force, already make use of a remote customer onboarding solution must ensure full compliance with the provisions by May 1, 2027. During the transitional period, existing solutions may continue to be used, provided that the operator has initiated the necessary steps to achieve compliance and can demonstrate this to the CGA upon request.

All operators are encouraged to review the provisions carefully, take note of the applicable requirements, and take the necessary steps to ensure that their procedures, controls and systems are aligned accordingly.